

CMS 10393 – PRA Package Revisions Crosswalk Changes

04.07.2026

Title: Beneficiary and Family Centered Information Collection – Experience Survey

Section:	Old language:	Change made:	Reason:
Survey Letter - Get help & more information	1-888-810-8833	1-833-810-8833	The old number is no longer operational. CMS is reserving a new number.
Survey Letter - Get help & more information	BFCC_SC_SurveyHelp@RainmakersSolutions.com	BFCC-SurveyHelp@cms.hhs.gov	We have implemented a new mailbox within CMS - QMARS system.
Closing of Survey Letter	Confidence Gbarayor-Hyde, PH.D., MPH	Confidence Gbarayor, PH.D., MPH	Last name change.